

Policy on Non-Member Attendance at PA@TheCity Events

At The Payments Association, we are committed to fostering an inclusive and welcoming environment for all payments professionals. Our PA@TheCity events are designed to deliver value to our members, who actively contribute to and invest in the growth and vibrancy of our community.

To maintain this focus and ensure the consistent quality and experience our members expect, we allow representatives from non-member organisations to attend one PA@TheCity event per 12-month period as a guest. Beyond this, organisations must join as members to attend additional events.

Members may use their allocated event passes to register guests, subject to this policy. As memberships are held at the company level, the guest attendance limit applies collectively to the organisation, regardless of which individuals within that organisation attend. This policy ensures all participants can enjoy a high-quality experience while enabling non-members to sample the benefits of our events and community before committing to membership.

By prioritising our members' experience, we aim to balance inclusivity with exclusivity, fostering a stronger payments community for the benefit of all.

The Payments Association kindly asks all members and their guests to adhere to this policy to ensure a fair and enjoyable experience for everyone. We reserve the right to review and, if necessary, cancel guest passes in cases where attendance exceeds the permitted limit or the policy isn't followed.